Thank you for purchasing the Sharper Image At Home Neck Therapy Device. Please take a moment to read this guide and store it for future reference.
PRODUCT INTRODUCTION
The At Home Neck Therapy System delivers intelligent electric pulse, heat, air pressure lifting, magnetic effect and a 4-in-1 synchronous multi-channel compound energy field. It helps users keep the proper physiological posture by creating a comfortable platform for the cervical spine. It’s suitable for a variety of users, and perfect for use at home!

*Ideal for those with cervical discomfort, and for those looking to relieve fatigue.

1. Multifunctional cervical vertebrae instrument
2. Dedicated adapter
3. Instruction
4. Electric pulse patch (Includes connection line and two patches)

OPERATION INSTRUCTIONS

Open box and remove the product.

Insert adapter. The controller and indicator lights always remain on when the device is charged.

Press On/Off button to turn on or off. The working time on the display is 15 minutes.
Press the button and the pressure will rise and open. Pressure is divided into three modes: A/B/AB
A — Comfort mode
B — Strengthen tension
AB — Intelligent motion mode
Press the Pulse button to switch modes.

Press the button to turn on the electric pulse. There are three modes: A/B/AB, including the Plus and Minus buttons for increasing or decreasing intensity. Default strength is level 6. If the electric pulse button is blinking, it indicates an intensity level of 12.
A — Pulse
B — Acupuncture
AB — Intelligent Pulse
Press the Pulse button to switch modes.

Press the button to turn on heating mode. Heating mode is divided into three intensities: A/B/AB.
A — low temperature
B — medium temperature
AB — high temperature
Press the heating button to toggle between temperatures.

Press the auto button to activate auto mode. In auto mode, pressure, electric pulse, heating and acupuncture will be combined. Press the auto button to toggle between different combinations.

Press the Automatic button to switch to a different combination.
Please read carefully before using the external “Electric Pulse Pads.”

1. When using the electric pulse function at the same time, please do not put the external electric pulse pad near the neck.

2. To insert an external connector into the electrical pulse output, attach the pads to the location you’d like to massage (arms, legs, etc.).

3. Reattach pulse pads to their protective paper after using.

**IMPORTANT INFORMATION**

1. Only use the adapter that was supplied with the device.

2. Do not let the device fall from high places, and do not keep it around sharp objects.

3. Do not use this product when sleeping.

4. Do not use other medical electronic devices at the same time, such as pacemakers, heart-lung machines or electrocardiographs as this could be dangerous. If the patient is simultaneously using high frequency surgical equipment or other related equipment, the electrical pulse pads in the device may cause burns or damage the equipment. If the equipment is used near a microwave, the output of the device may become unstable.

5. Consult your physician before using this device, especially if you are pregnant, have skin sensitivities, heart disease, blood pressure abnormalities, malignant tumors, cerebrovascular diseases, diabetes, etc.

6. Please keep away from children.

7. When using the electric pulse function, do not move or change the position.

8. Please remove metal objects on the neck before using the device.

**CORRECT USE**

Please refer to the diagram below to ensure that you’re using the device correctly. You can place a flat, rigid object at the bottom of the product to support it (books, etc.)
MAINTENANCE
1. Use a clean, damp cloth (along with a mild soap or detergent) to wipe down the device.
2. Store in a dry, well-ventilated environment.
3. Avoid direct exposure to heat and sunlight.

WARRANTY / CUSTOMER SERVICE
Sharper Image branded items purchased from SharperImage.com include a 1-year limited replacement warranty. If you have any questions not covered in this guide, please call our Customer Service department at 1 (877) 210-3449. Customer Service agents are available Monday through Friday, 9:00 a.m. to 6:00 p.m. ET.