

WARNINGS

Note: Never use this massager with other electronic medical devices such as pacemakers, artificial heart-lung machines, electrocardiographs, etc. If device is used near a short-wave microwave or microwave therapeutic equipment (within 3.3 ft.), it can possibly result in damage.

- This massager should not be used by pregnant women or those with sensitive skin, heart disease, abnormal blood pressure, malignant tumors, cerebral vascular disease, acute disease, etc. If in doubt, consult a doctor
- Do not use in the bath or while sleeping
- This device should never be used by children
- Do not use if you have sensitive skin (especially heat sensitivity)
- Don't move this massager during use. When changing from one massage area to the next, power it down first and then place it on the desired area. Otherwise, serious irritation to the area can occur
- Don't disassemble this device and avoid placing it into water.
- Do not clean the massager with water

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PROBLEM	POSSIBLE CAUSE	SOLUTION
The massager fails to turn on.	Check if its toggle switch is shifted to "ON".	Please shift its toggle switch to "ON".
	Check if the IR sending window on the remote control aims at the IR receiving window on the massager.	Please aim at the receiving window first and then operate.
	Check if the remote control display is on.	If the display is not on replace the CR2032 button battery in the remote control.
	Check if the built-in rechargeable battery is low.	If the battery is low charge it.
The massager cannot be charged or has no display in charging.	Check if the power adapter is properly connected.	Insert the plug of the power adapter properly.
	It displays normally but no response or stimulation could be felt.	<p>Check to see if the toggle switch of the massager is shifted to "Charge" position.</p> <p>Check to see if the electrodes contact close to your neck skin.</p> <p>Check if there are some hairs, clothes, accessories, etc. at the contact area of electrode slices and your skin.</p>
There is a sense of tingling.	Check to see if the massage intensity is adjusted.	The intensity is defaulted to Level 1 when booting and needs adjusting; or some users are not sensitive to the intensity in Level 1 to 2 and could increase the intensity properly.
	Check to see if the electrode slices contact close to your neck skin.	Wet your neck skin with a wet towel first and then contact the electrode slices close to the skin, and then adjust properly the intensity and massage mode.
	The massage lasts too long.	Use the massager for 10 to 20 minutes with every use. Do not exceed using the device twice a day.
	Adjust the massage intensity.	Properly reduce the intensity.
	Check to see if your skin is allergic to electrode slices.	If your skin has a history of allergic reactions reduce the massage time; if serious, please stop using the massager and seek for desensitization treatment.
	The cold weather causes your skin to be dry.	Wet your skin and the surface of electrode slices with a wet towel.

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PROBLEM	POSSIBLE CAUSE	SOLUTION
There is no sense of tingling.	Use the massager after staying up late.	Please use it the next day as the electrolyte reduces after staying up late.
	Check to see if there are some hairs or accessories at the contact area of electrodes and your skin.	Please remove or separate the accessories or hairs.
The stimulation is weak.	Make sure your skin contact is close to electrode slices.	Contact electrodes close to your skin and then adjust the intensity.
	Check if there is some dirt or oil stain on electrode slices.	Clean the surfaces.
	Check if the rechargeable battery is low.	If it's running low, please use an external power supply to provide the power.
A red mark is left after use.	Pay attention to any tingling while in use and monitor products used.	Stop using the massager and the red mark will generally disappear in 3 to 5 days.

CLEANING AND MAINTENANCE

- Use a wet soft cloth or towel to wipe the massager.
- Store it in a dry and well-ventilated place.
- Don't store it in a place with direct sunlight, high temperature or moisture.

WARMING PROMPTS

- While using the massager, shift the toggle switch to "ON" first and then aim the IR sending window on the remote control at the IR receiving window on the massager. If the rechargeable battery built in the massage runs low, charge it with a power adapter. If the remote control cannot work normally, please replace the button battery (CR2032) inside it.
- While charging, use a power adapter and then shift the toggle switch to "Charge".

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Product name: 3-In-1 Heated Neck Therapy with Remote

Product Number: 206607

Power supply: 100-240VAC, 50/60Hz 0.2A converts into DC6V 800mA or internal power supply 3.7V DC 1450mAh CR2032 button battery for remote control: 3VDC

Impulse frequency: 1-1000Hz

Impulse width: 20-400µs

Impulse waveform: Square wave

Thermotherapy temperature: + 100.4°F+ 118.4°F

(ambient temperature: 77°F)

Size of packing box: 9.7 x 9.1 x 3 Inches

Weight: 1.4 lbs.

WARRANTY / CUSTOMER SERVICE

Sharper Image branded items purchased from SharperImage.com include a 1-year limited replacement warranty. If you have any questions not covered in this guide, please call our Customer Service department at 1 (877) 210-3449. Customer Service agents are available Monday through Friday, 9:00 a.m. to 6:00 p.m. ET.

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SHARPER IMAGE®

3-IN-1 HEATED NECK THERAPY WITH REMOTE

Item No. 206607

User Guide

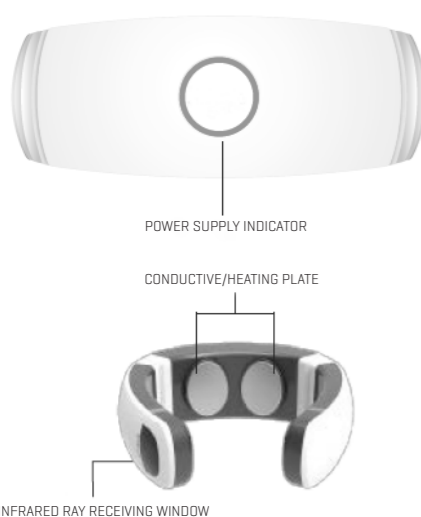


Thank you for purchasing the Sharper Image 3-In-1 Heated Neck Therapy with Remote. Please take a moment to read this guide and store it for future reference.

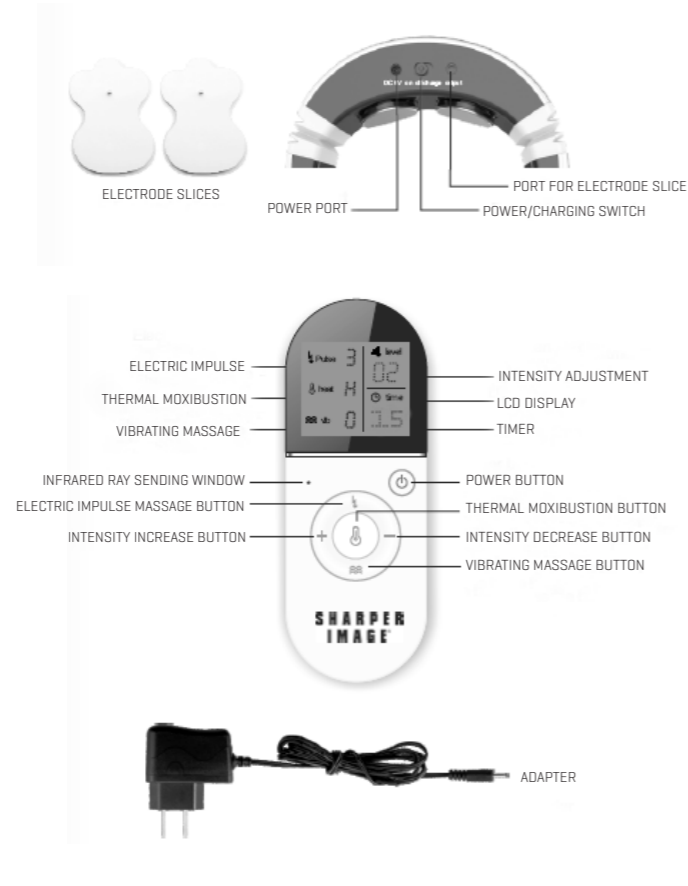
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FEATURES

- Ergonomic design vibratory massage button
- 3D intelligent fitting technology
- Easy to adjust neck electrodes
- Five modes: Thermal moxibustion, low-frequency electric impulse, magnetic effect, ring traction and vibratory massage
- Two automatically combined electric impulse modes and four manual electric impulse modes
- Several built-in magnets to promote microcirculation
- Includes a remote control
- LCD menus and backlight display for easy and clear operation



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HOW TO OPERATE

Power Supply functions:

1. Operating the power supply with the adapter: Insert the output and input plugs of the adapter (switching power supply) into the port at the lower part of the massager and the AC power socket.
2. Operating the power supply with the built-in rechargeable battery: The built-in rechargeable battery enables you to use the device without cords. Simply charge the device using the included adapter to use wire-free.

HOW TO OPERATE THE 3-IN-1 HEATED NECK THERAPY WITH REMOTE

1. Shift the toggle switch to the "ON" position and then apply the massager close to your neck. If there is some sweat on your neck, wipe it off before using the device.
2. Hold the remote control and press the button "ON" to turn it on. After you hear the buzzer beep once, the power supply indicator will be on and the default program is enabled. The massager will work under Impulse Mode 1, Intensity 01 and Level H of thermal moxibustion, with a default time period of 15 minutes.
Optional: Use the remote control to adjust the massage mode and intensity to your liking. When using the remote, you must aim it at the massager's receiving window. After the massager receives the infrared ray signal successfully it will beep once for prompting.
3. There are six modes of intensity under the impulse mode "4" for selection. Mode 0 refers to stopping massage. The "+" button is to increase the intensity by one level each time you press the button. Press the "-" button to decrease the intensity. There are 16 levels for adjustment. The default level is Level 1 when booting.

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4. The button "L" is for selecting thermal moxibustion mode. And the "O" refers to stopping thermal moxibustion mode. Note: "L" means low temperature and "H" high temperature. It defaults to "H" when booting.
5. The button "V" is for selecting vibration mode, with six sub-modes of 1-6. "O" refers to stopping the vibration. Press the "+" button once to increase the intensity by one level each time you press the button. There are three levels for adjustment.
6. After the massage is completed, shift the toggle switch to "OFF" to power the massager off. Stick the electrode slices on the storage board for storage in a dry, well-ventilated place for next use.
7. When the battery runs low, please charge it with the power adapter provided with the massager. Otherwise, the massager will automatically turn off after the indicator flickers.
8. When the remote control backlight flickers or becomes insensitive, it is recommended to replace the button battery (Use 3V, CR2032 batteries only). The normal battery life is more than three months.
Attention: When you use the remote control to operate the massager, the IR receiving window on the massager and the IR sending window on the remote control cannot be shielded. Aim the remote control at the receiving window as much as possible to get the best sensitivity.

USE OF SILICON ELECTRODE SLICES

- Insert one end of the 2-core connector wires into the electrode port and connect the other end to the electrode slices, then use the massager as specified above. If they are used together with the conductive plates there will be a difference in intensity due to the parts they are applied to.

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- The electrode slices should be clean on their surfaces without any dust, oily or sticky substances. If their surfaces become dirty, flush with clean water and then air dry them for repeated use.
- The electrode slices can be used about 80 times (20 minutes each time). If their viscosity still cannot be recovered after several times of cleaning, consider purchasing new ones.
- Only the electrode slices provided with the massager should be used. Each electrode slice is 2.2" wide, 3.1" high and 0.09" thick
- Please dispose of electrode slices according to your local environmental regulations rather than discarding them at will.

Note: It is recommended to use the massager one to two times a day, 10 to 20 minutes per massage, and 15-30 minutes in electric impulse mode.

CHARGING THE BATTERY

- When the buzzer beeps continuously during a massage, the built-in lithium battery is low and needs charging with the adapter. Shift the toggle switch to "Charge" position. The power indicator will turn green and flicker. When it is fully charged, the power indicator will stay green. Charge time is 3 to 4 hours.
- The battery can be used for about one week (30 minutes a day) after fully charging.
- Under normal use, the rechargeable battery supports 500 charges. When it is not in use for a long time, please charge it once a month to prevent reducing its service life.

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