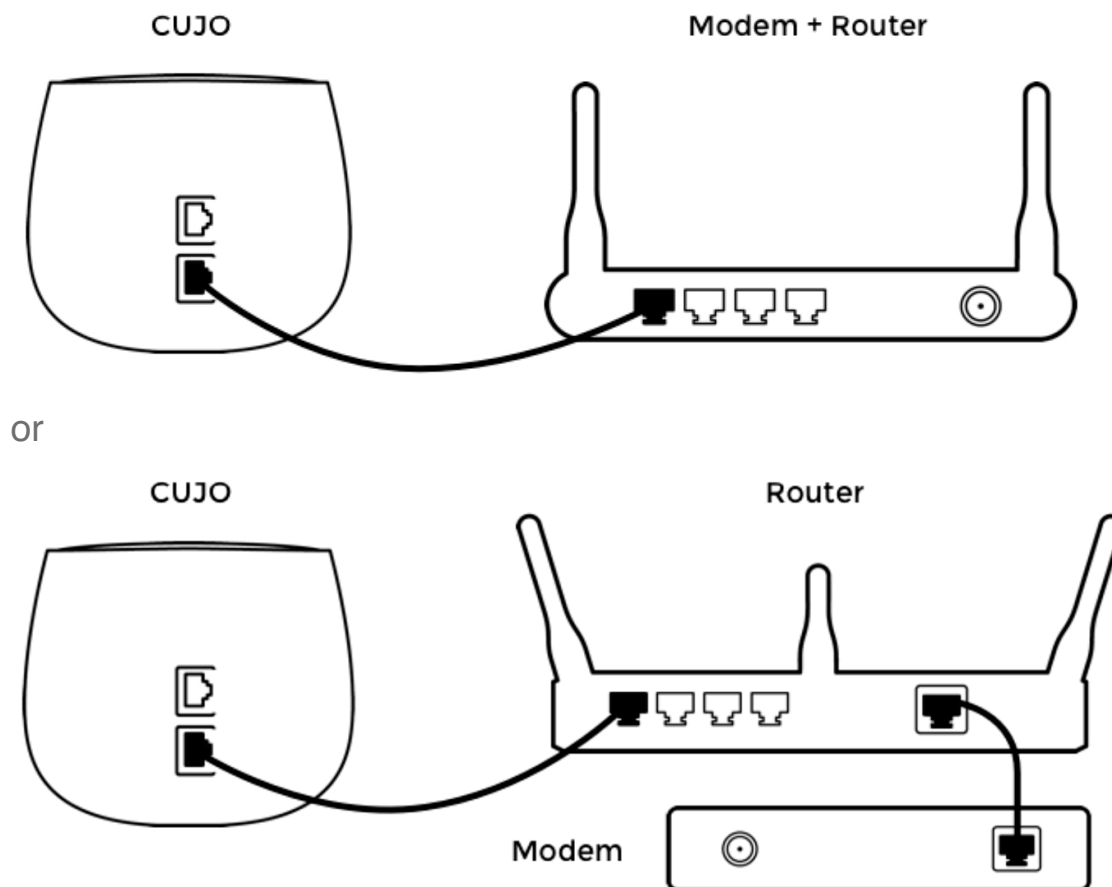


Bring Your CUJO to Life

Starting CUJO is easy. Please follow easy steps outlined below. If you need any help - call us at 1-844-438-2856 and we will walk you through.

Step 1: Connect

OPTION 1: Direct connection. Connect your CUJO just like any other device to your router. Use the **bottom** Ethernet port on your CUJO and any open port on your router. Your router could be connected to a modem or your router could be a device that is combined with a modem.



Connected in Direct connection your CUJO can operate in two modes:
Automatic mode. This is the most convenient way to connect your CUJO, it does not require any special knowledge and is compatible with most devices (but unfortunately not 100%).

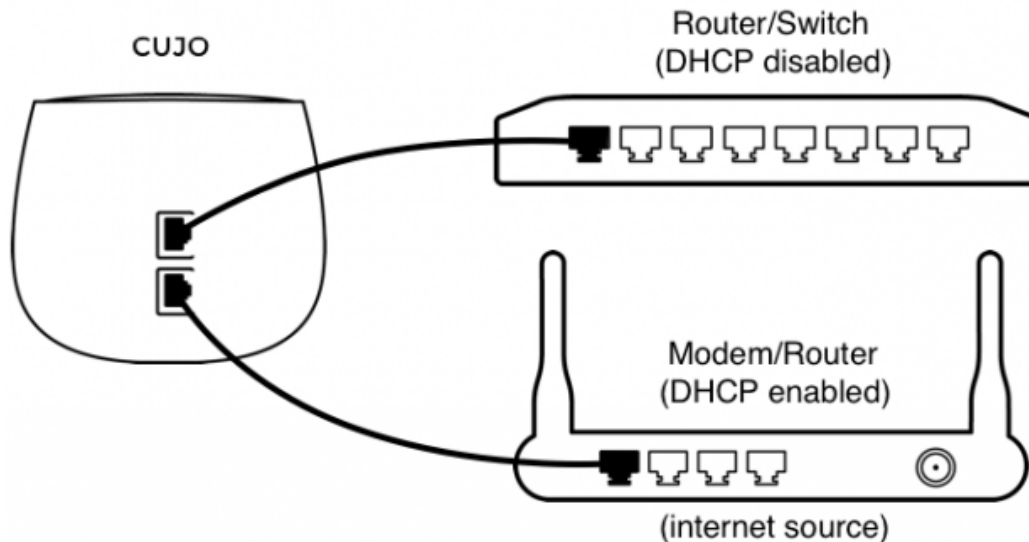
DHCP mode. This is the most stable way to connect your CUJO, but it requires disabling your router's DHCP server in favor of CUJO. We would be happy to walk you through this step if you call us. If you experience any connectivity issues, try switching modes or use Bridge mode instead.

OPTION 2: Bridge Mode. If you have a router provided by your cable

company (Verizon, AT&T, etc), but your connected devices are connecting to a switch or another router (like the Apple Express or Google OnHub routers), then it's best to use this method.

Connect your cable company's router (internet source) to **bottom** Ethernet port of your CUJO.

Connect your other switch or router to **upper** Ethernet port of your CUJO.



To get more technical information refer to our [FAQ](#) page.



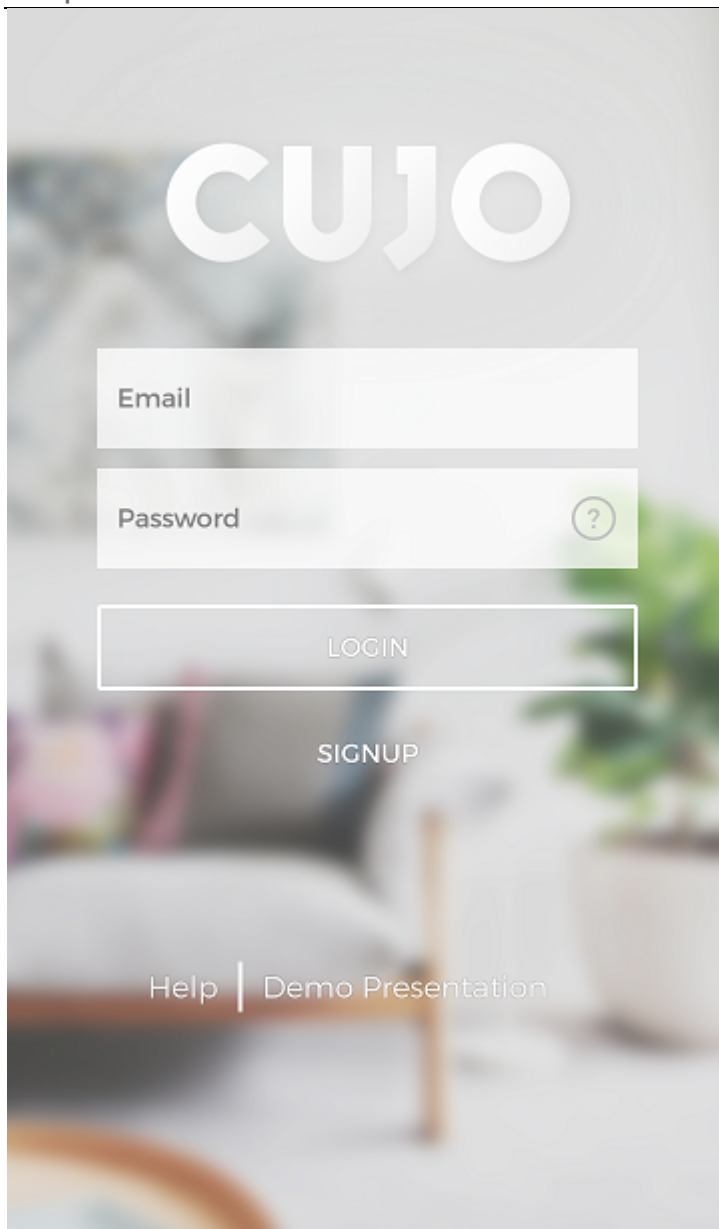
Make sure that the CUJO eyes are up (smiling). If they are blinking fast, your firmware is being updated (see step 4 below). If the eyes are pointing down or not lit up at all, disconnect and reconnect your CUJO. If you are still having trouble, try an alternate connection method as shown above. If you are still having trouble, contact us at hi@getcujo.com or 1-844-GET-CUJO and we will walk you through the setup.

Step 2: Download the App



Android
iOS

Step 3: Activate



Open the app and sign up.

ACTIVATION

CUJO









ACTIVATE

Device can be activated only with Wi-Fi network connection. Make sure your CUJO device is connected to the same network as you are currently.

[Help](#)

We will find and activate your CUJO.

	CUJO 6 Devices ▼	LAST SEEN
	ROUTER Router	Last Seen 04:16 PM
	MACBOOK AIR (13-INCH, EARL...	Last Seen 04:11 PM
	SAMSUNG GALAXY S6 Phone	Last Seen 04:11 PM
	VIZIO TV Smart TV	Last Seen 03:26 PM
	LAPTOP HP Computer	Last Seen 03:24 PM
	IPHONE 6S Phone	Last Seen 06:30 AM

We will start identifying your devices.

Step 4: Updating Firmware



If your CUJO eyes are blinking fast it means that your firmware is being updated. Do not unplug your network or CUJO in this case. You may lose

Internet connectivity while the firmware is updated. This should not take longer than 2-3 minutes. After the firmware updates itself, your CUJO eyes will smile again.

Allow CUJO up to 48 hours to find and identify all devices on your network. Using the app, you can also edit each device and assign a name and model.

If you are having any issues activating **CUJO**, read the **FAQs** or contact us at **1-844-GET-CUJO** or **hi@getcujo.com**