

Six Month Limited Warranty

Raffel Systems warrants its products against all defects in materials and workmanship for a period of six months from the date of purchase, subject to the following terms and conditions:

This warranty applies only for normal use of the product, and shall not be effective for products or parts which do not function properly due to misuse, alteration, installation, accident, negligence, misapplication, modification, improper maintenance or commercial use, or if any product or part has been serviced or repaired by other than Raffel Systems. This warranty extends only to consumers and does not extend to Retailers.

This warranty is effective only if the product is operated in the country in which the product was purchased. A product that requires modifications or adoption to enable it to operate in any other country than the country for which it was designed, manufactured, approved and/or authorized, or repair of products damaged by these modifications is not covered under this warranty.

Liability of Raffel Systems, shall be limited to repair or replacement of any defective product or part, which option shall be the sole decision of Raffel Systems. This warranty is effective only on behalf of the original owner of the product and is not transferable. This warranty is effective only if the user manual instructions have been followed.

THE WARRANTY PROVIDED HEREIN SHALL BE THE SOLE AND EXCLUSIVE WARRANTY. THERE SHALL BE NO OTHER WARRANTIES EXPRESS OR IMPLIED INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS OR ANY OTHER OBLIGATION ON THE PART OF RAFFEL SYSTEMS WITH RESPECT TO PRODUCTS COVERED BY THIS WARRANTY. RAFFEL SYSTEMS SHALL HAVE NO LIABILITY FOR ANY INCIDENTAL, CONSEQUENTIAL OR SPECIAL DAMAGES. IN NO EVENT SHALL THIS WARRANTY REQUIRE MORE THAN THE REPAIR OR REPLACEMENT OF ANY PART OR PARTS WHICH ARE FOUND TO BE DEFECTIVE WITHIN THE EFFECTIVE PERIOD OF THE WARRANTY. NO REFUNDS WILL BE GIVEN. IF REPLACEMENT PARTS FOR DEFECTIVE MATERIALS ARE NOT AVAILABLE, RAFFEL SYSTEMS RESERVES THE RIGHT TO MAKE PRODUCT SUBSTITUTIONS IN LIEU OF REPAIR OR REPLACEMENT.

To obtain warranty service on this product, mail the product and your dated sales receipt (as proof of purchase), postpaid, to the following address:

ComfortEase Consumer Relations
N112W14600 Mequon Road
Germantown WI 53022
No COD's will be accepted.

Mobile Heated Massage & Audio Mattress



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OPERATING INSTRUCTIONS

RET-MHMC-I



N112 W14600 MEQUON ROAD
GERMANTOWN WI 53022
PH 888-987-1011
www.comfort-ease.com
www.raffel.com

PN: RET MHMC I

Mobile Heated Massage and Audio Mattress

IMPORTANT SAFETY INSTRUCTIONS

WARNING: To reduce risk of injury to persons:

**READ INSTRUCTIONS BEFORE OPERATING.
INJURY MAY RESULT FROM IMPROPER USE.
NEVER REMOVE COVERS.**

- This appliance should never be left unattended when in operation.
- Unplug appliance from outlet before relocating or troubleshooting.
- Do not connect an extension cord to this unit.
- Close supervision is necessary when this appliance is used by, on, or near children, invalids, or disabled persons.
- Use this appliance only for its intended use as described in the operating instructions.
- Do not use attachments not recommended by the manufacturer.
- Keep all cords away from heated surfaces and pinch points.
- Do not use outdoors. INDOOR USE ONLY.
- Do not use on an infant or on a sleeping or unconscious person.
- Do not use on sensitive skin. Prolonged exposure may have an adverse affect on sensitive skin – Always check the skin in contact with the heated area of the appliance.
- Never operate this appliance if it has a damaged cord or plug, if it is not working properly, if it has been dropped or damaged, or dropped into water. Contact a service center for examination and/or repair.
- To disconnect, turn all controls to the off position, then remove plug from outlet.

DANGER – TO REDUCE RISK OF ELECTRIC SHOCK:

Do not reach for an appliance that has fallen into water. Unplug immediately.
Never use pins or other metallic fasteners with this appliance.
Discard the appliance if the covering shows any sign of deterioration, such as checking, blistering, or cracking.
Keep dry. Do not operate in a wet or moist environment.
Do not use when folded.

CARE AND CLEANING:

Unplug unit and allow to cool before cleaning.
Clean only with a soft, slightly damp cloth.
DO NOT immerse in any liquid to clean.
Never use abrasive cleaners to clean.

Operating Instructions

Message: Press POWER to turn Message ON.
Press again to turn Message OFF

Timer: Press and hold POWER key to change timer from 15 to 30 min
(Green light indicates 15min, Red light indicates 30 min)

Message Zone: Press Zone 1, 2 or 3 to select which zone to turn ON or OFF

1. **Wave / Steady/ Pulse:** Press Wave, Steady, or Pulse keys to choose Massage type
2. **Intensity +/- :** Press + or - keys to increase or decrease Massage intensity
3. **Speed +/- :** Press + or - keys to increase or decrease the Massage speed (PULSE and WAVE modes only)

Heat: Press HEAT key to turn heat ON to High setting (Red light). Press again to turn heat to Low setting (Green Light). Press again to turn the heat OFF.

Audio: plug your audio device into the built-in audio plug to enjoy your favorite music or books.

Note: Use only the power supply furnished with the unit. Audio source sold separately.

